

Title: AV Installation Technician Level 2

Reports to: Director of Integration

Coordinates with: Integration and Project Management

Job Type: Integration and Project Management

Purpose and Scope: The AV Installation Technician is responsible for setting up, installing, operating, testing, and troubleshooting audio and video equipment and systems.

Primary Responsibilities:

- Set up and install equipment such as microphones, sound speakers, video screens, projectors, video monitors, recording equipment, connecting wires and cables for a variety of corporate and residential markets
- Install infrastructure cabling for data, phone and AV according to designated layout
- Identifying, documenting, and correcting scope and drawing errors
- Test audio video and sound systems according to designated layout
- Program control systems or provide assistance to programmer
- Coordinate audio feeds with television images
- Identify equipment requiring repairs as needed
- Identify alternative solutions to onsite installation issues.
- Compile technical documents such as Serial Numbers and Warranties
- Train End Users on AV equipment
- Review Punch Lists with Project Manager prior to departure to Job site and again before leaving Job site.
- Provide Job specific feedback to Project Manager
- Complete Project Documentation as provided by Project Manager
- Pick up shipments of product/equipment as needed per Job
- Train Level 1 Technicians on building and installing equipment
- Ability to be the point person on a Job Site and assign duties to other Technicians as needed
- Load and unload work vehicles with product for the project
- Perform duties on location as assigned
- Company paid travel required (including weekends)

Education & Skills:

- High School Diploma
 - Valid Drivers License
 - Proficiency with AV systems and software (e.g., Crestron, Extron, Q-SYS, Zoom, Teams)
 - Strong understanding of signal flow, audio mixing, and video switching
 - Ability to read technical diagrams and manuals
 - Excellent problem-solving and communication skills
- Physical ability to lift and move equipment.

Crescent Digital is a leading-edge provider of digital integration services. From the start, we've aimed to be a distinct kind of firm, recognizing that genuine human connection fuels progress. We forge those vital connections for our clients through innovative technology solutions and services, and for our team, we cultivate a supportive environment where everyone can excel, enjoy their work, and feel valued each day.

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