

Title: Senior AV Programmer

Reports to: Director of Engineering

Coordinates with: Sales, Project Management, Design, Technicians and End Users

Purpose and Scope: The Senior AV Programmer is responsible for programming, testing and servicing complex audio/visual systems for commercial and residential environments.

Primary Responsibilities:

- Develop custom programming of audio, video, and control systems
- Develop custom graphical user interfaces for touch panels
- Work with clients, end users, and internal staff to create functional systems
- Provide onsite support for loading and commissioning systems
- Read and understand drawings, schematics, and specification documents
- Maintain professional attitude and excellent customer service
- Complete manufacturers, company, and industry training as required
- Communications of schedule and time tracking per client and company
- Company paid travel as required (though not often, may include weekends)
- Provide remote support and service for client and company resources
- Provide as-built documentation of completed project schematics and code

Education & Skills:

- High School Diploma or GED
- Minimum of 3 years in Commercial AV industry
- Certifications or experience with Crestron, QSC, Extron, Biamp, BSS, and others
- Basic networking knowledge (TCP/IP, VLANs, IGMP...)
- AVIXA CTS (if not currently required with first year of employment)

Crescent Digital is a leading-edge provider of digital integration services. From the start, we've aimed to be a distinct kind of firm, recognizing that genuine human connection fuels progress. We forge those vital connections for our clients through innovative technology solutions and services, and for our team, we cultivate a supportive environment where everyone can excel, enjoy their work, and feel valued each day.

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