

Mariner | Silver Service Plan

Enjoy direct access to a dedicated support representative who may connect you and your equipment with experienced, knowledgeable Crescent Digital AV technicians.

Peace-of-mind comes from retaining the *right* number to call in any trouble scenario within your AV environment. Our team logs and retains a history of all your equipment and is available for audits or preventative maintenance.

Instant access to our online portal and knowledge base provides quick solutions for trouble ticket items.

Silver Service Plan subscribers receive:

- Web portal access
- Support ticket capability
- Designated support contact
- On-site preventative maintenance available
- Negotiated service rates

Silver Service Plan cost:

- Phone/on-site support: \$125 per hour, minimum 1 hour
- On-site preventative maintenance: Estimated at sign-up